

All 110V Models

Watkins Wellness (“Watkins”) warrants to the original consumer purchaser (“you”) the following about your new 110V portable spa, when purchased from an authorized dealer/service provider (“dealer”).

5

Year Structure Warranty

Watkins warrants the spa structure of the spa, which is defined as any rotationally molded, polyethylene internal support structures connecting the unibody shell, cabinet, floor and the external coping for a period of five years from the installation date of the spa. This limited structural warranty specifically excludes any portion of the spa that is not rotationally molded as part of the unibody shell such as synthetic wood skirting, jets, doors, covers, etc.

5

Year Shell Surface Warranty

Watkins warrants the shell of the spa from defects in materials and workmanship resulting in water loss for a period of five years from the installation date of the spa. Rotomolded spas are made from a thick, durable plastic that may bend or flex slightly over time. This slight fluctuation is purely cosmetic and does not impact the structure integrity or function of the spa. This warranty does not cover damage to the shell surface that is cosmetic in nature and does not impact the integrity of the spa.

1

Year Component -

Watkins warrants the electrical and mechanical components including the pump, LED lighting and control system against defects in materials and workmanship for a period of one year from the installation date of the spa. Filter cartridges, light bulbs, hot tub cover, spa cover locks, and fuses, and GFCI cord are not included in this warranty. Those items are, however, warranted to be free from defects in materials and workmanship at the time of delivery to you or your authorized representative (installation, contractor, etc.). Spa covers and other spa accessories are specifically excluded from this warranty, although they may be covered by other warranties. Please check with your spa dealer for details.

1

Year No Leak Plumbing -

Watkins warrants the factory installed plumbing components of the spa to be free of defects in materials and workmanship resulting in leaks, for a period of one year from the installation date of the spa. This warranty only covers leaks from jet fittings, internal plumbing, internal glue joints and hoses.

1

Year Cabinet Warranty -

Watkins warrants the synthetic wood cabinet material and assembly on applicable models to be free from defects in materials and workmanship for a period of one year from installation date of the spa. The cosmetic finish is warranted to be free from defects in materials and workmanship at the time of delivery to you or your authorized representative (installation, contractor, etc.). Fading and weathering of the surface may naturally occur over time and are not considered defects.

The following applies to all of the warranties listed above:

Extent Of Warranty

This warranty extends only to the original consumer purchaser of the Spa when purchased and originally delivered to you or your authorized representative (installation contractor, etc.). This warranty terminates upon any transfer of ownership of the Spa or if the Spa is installed or relocated outside the country of purchase by the original consumer purchaser prior to the expiration of the warranty period. Service under this warranty does not extend the warranty period.

Warranty Performance

To make a claim under this warranty, contact your dealer. In the event you are unable to obtain service from the dealer, please contact Watkins Manufacturing Corporation, at 1280 Park Center Drive, Vista, California, 92081, USA Attn: Customer Service Department (888) 961 7727 or via e-mail, ownersupport@watkinsmfg.com. You must give Watkins and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase and date of installation, within thirty (30) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the spa for defects covered by this warranty. However, any and all additional costs, including shipping, delivery, crane fees, set-up, installation and/ or disposal charges, will be the sole responsibility of the spa owner. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact the dealer for information regarding any such charges.

Limitations

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins’ prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins, failure to follow Watkins’ Pre-Delivery Instructions or Owner’s Manual, failure to follow proper water care and maintenance instructions or repairs/installations made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. For a list of manufacturer approved accessories, you can call (888) 961-7727.

For the purposes of this warranty the term “commercial or industrial use” refers to installation in any setting in which the product is not being used for personal household use, including but not limited to hospitality applications, day spas, short-term and long-term rentals and gyms.

Disclaimers

ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER. Some states, provinces (including Quebec) or countries do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED. Some states, provinces (including Quebec) or countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

Legal Remedies

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country. This warranty is not transferable.